

## **SmartCMS Programme FAQ (Frequently Asked Questions)**

### **1. What are the benefits to my company after successful on-boarding to the SmartCMS programme?**

**A:** The following are the potential benefits for companies enrolled to SmartCMS programme:

- Enable your CMS (Clinic Management System) application to better serve your clients, by providing them an integrated means to perform their claim/ report submission under selected government schemes, such as CHAS, CDMP claim submission or CIDC report submission, by using our SmartCMS' web services.
- IHiS will recognise your product as "SmartCMS enabled" upon successful on-boarding and meeting all criteria set for the programme.

### **2. Does my company need to pay any subscription fee to utilise the Smart / Smart-ER services under the SmartCMS programme?**

**A:** There is no intent to impose subscription fee for SmartCMS participating vendors at this juncture.

### **3. Will my company be reimbursed or funded for work undertaken relating to SmartCMS programme?**

**A:** No funding or any form of reimbursement will be provided to the CMS providers / companies for work undertaken for SmartCMS programme.

### **4. What does my company need to do before attending the briefing session?**

**A:** Interested parties attending the briefing session are required to sign the NDA (Non Disclosure Agreement) and e-mail the signed copy to [SmartCMS@ihis.com.sg](mailto:SmartCMS@ihis.com.sg) when indicating your company's attendance for the session. Please also bring the original signed copy on actual day to complete the submission.

### **5. Is there any way for my company to find out more about this programme before I can decide whether to come for the briefing session?**

**A:** You may send us your queries via [SmartCMS@ihis.com.sg](mailto:SmartCMS@ihis.com.sg). Should you need to speak to us, please leave your contact in your query. Our staff will contact you the soonest possible.

**6. Will there be additional cycles added if I am not able to meet the final cycle commencing May 2017?**

**A:** The initiative currently offers multiple on-boarding cycles from June 2016 to May 2017 to cater for the varying needs of the CMS providers. The need for further cycles beyond May 2017 will be reviewed based on case by case basis.

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**End of FAQ**

**Accurate as of 15 May 2017**